

## GBS ASIA AWARDS 2023 WINNERS LIST

### INDIVIDUAL AWARDS WINNERS

Category	Name	Company Name
Best Operations Director in Contact Centre	Sheela D/O Tanggaraju	VADS Business Process Sdn Bhd
Best Operations Director in Finance & Accounting	Toh Saw Kim	AICPA & CIMA
Best Operations Director in Information Technology	Yap Tuck Keong	HDC Data Centre Sdn Bhd
Best Operations Manager in Contact Centre	Sam Khoo Boon Kooi	Clarivate (Malaysia) Sdn Bhd
Best Operations Manager in Finance & Accounting	Loh Cheau Wei	Clarivate (Malaysia) Sdn Bhd
Best Professional Agent in Contact Centre	Janifer John Santhana Dass	Clarivate (Malaysia) Sdn Bhd
Best Professional Agent in Finance & Accounting	Ng Cheng Giap	Amway Business Services Asia Pacific Sdn Bhd
Best Professional Agent in Information Technology	Kumaresan S/O Ganesan	AICPA & CIMA
Best Team Leader in Contact Centre	Huhanneshwaran S/O Machap	Aegis BPO Malaysia Sdn Bhd AKA Startek Malaysia
Best Team Leader in Finance & Accounting	Loo Gin Sik	Amway Business Services Asia Pacific Sdn Bhd
Best Transformation Leader in Contact Centre	Jazlan Azizy Bin Jusoh	VADS Business Process Sdn Bhd
Best Transformation Leader in Human Resource	Muhammad Kabil Bin Shamsuri	Brandt Business Services Sdn Bhd
Best Transformation Leader in Information Technology	Puneet Chhabra	Standard Chartered Global Business Services Sdn Bhd
Best Transformation Leader in Information Technology	Koay Tze Siang	Dell Global Business Center Sdn. Bhd.

### INDIVIDUAL AWARDS – Merit

Category	Name	Company Name
Best Operations Director in Contact Centre	Charanjit Kaur D/O Mohan Singh	Daythree Business Services Sdn Bhd
Best Operations Manager in Contact Centre	Girlic Dingcong Abatayo	Aegis BPO Malaysia Sdn Bhd AKA Startek Malaysia
Best Team Leader in Contact Centre	Zachary Lee Wei Jian	Aegis BPO Malaysia Sdn Bhd AKA Startek Malaysia

Best Transformation Leader in Contact Centre

Chiew Sin Kwang

Daythree Business Services Sdn Bhd

### CORPORATE AWARDS – Winners

Category	Company Name
Best Automation Organization of the Year	Daythree Business Services Sdn Bhd
Best Business Continuity Plan Award	Alcon Laboratories (Malaysia) Sdn Bhd
Best Digital GBS Provider	Daythree Business Services Sdn Bhd
Best Digital Transformation Provider of the Year	Daythree Business Services Sdn Bhd
Best Flexible Work Organization of the Year	Kimberly-Clark Regional Services (M) Sdn Bhd
Best Practices in Corporate Social Responsibility	Standard Chartered Global Business Services Sdn Bhd
Best Practices in Information Technology	Standard Chartered Global Business Services Sdn Bhd
Operational Excellence in Contact Centre	Telecontinent Sdn Bhd
Operational Excellence in Finance & Accounting	AICPA & CIMA
Operational Excellence in Finance & Accounting	Roche Services (Asia Pacific) Sdn Bhd
Operational Excellence in Human Resource	Brandt Business Services Sdn Bhd
Operational Excellence in Information Technology	Dell Global Business Center Sdn. Bhd.
Regional GBS Company of the Year	Eli Lilly Asia Pacific SSC Sdn Bhd

### CORPORATE AWARDS – Runner-Up

Category	Company Name
Best Automation Organization of the Year	AICPA & CIMA
Best Digital Transformation Provider of the Year	Kimberly-Clark Regional Services (M) Sdn Bhd
Best Flexible Work Organization of the Year	Eli Lilly Asia Pacific SSC Sdn Bhd
Operational Excellence in Finance & Accounting	Kimberly-Clark Regional Services (M) Sdn Bhd
Operational Excellence in Human Resource	AICPA & CIMA
Regional GBS Company of the Year	Clarivate (Malaysia) Sdn Bhd

### CORPORATE AWARDS - Merit

Category	Company Name
Best Automation Organization of the Year	Dell Global Business Center Sdn. Bhd.
	Roche Services (Asia Pacific) Sdn Bhd
Best Digital Transformation Provider of the Year	UST Global (Malaysia) Sdn Bhd



**MEDIA RELEASE**  
**For immediate release**

Operational Excellence in Finance & Accounting	CBRE Asia Pacific Business Services Sdn Bhd
Operational Excellence in Human Resource	iForte Intelligence Sdn Bhd
	Sutherland Global Services Malaysia Sdn. Bhd.
	VADS Business Process Sdn Bhd